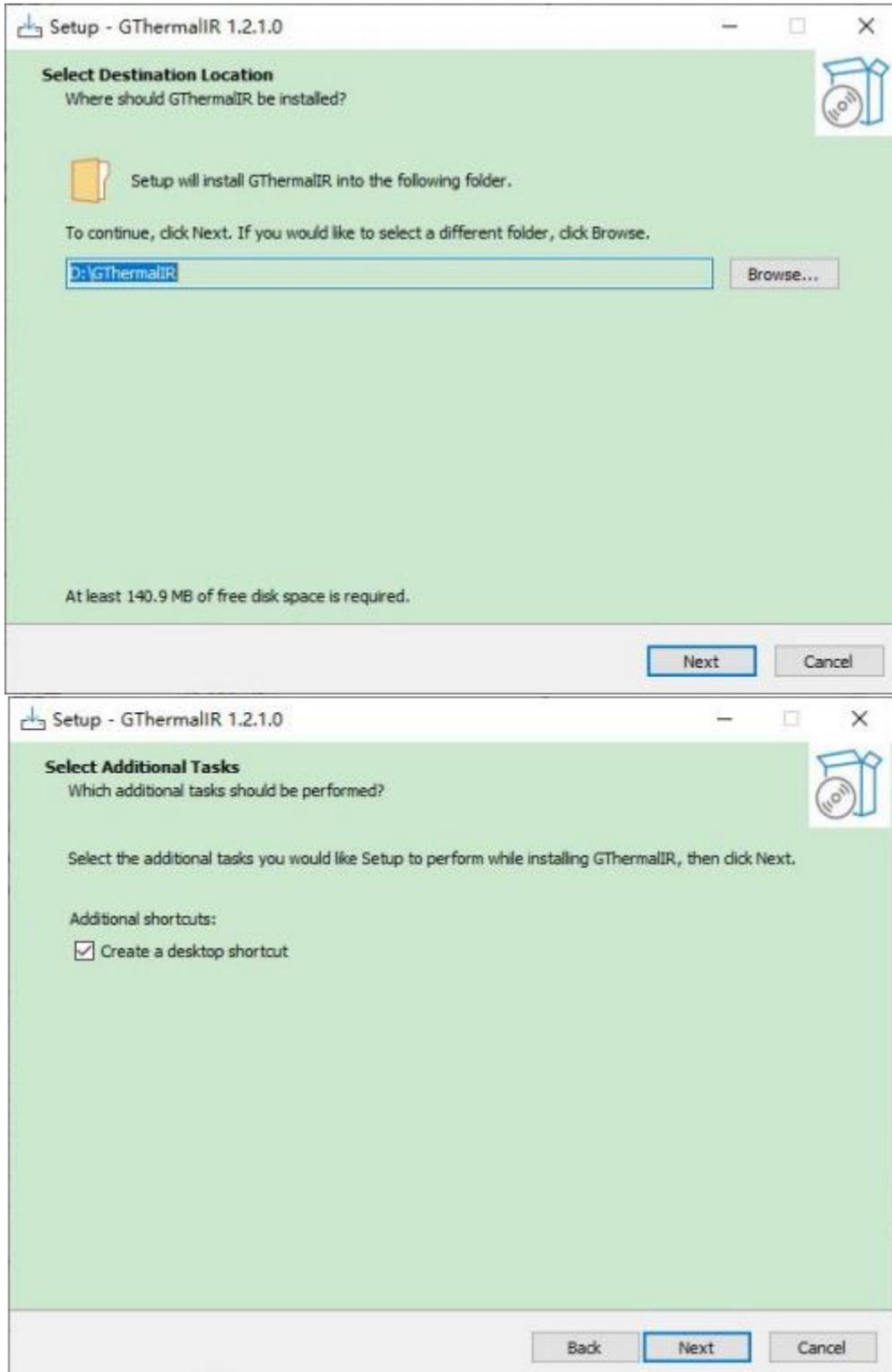


# Infrared thermal imaging temperature monitoring system user's guide

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# 1. Install

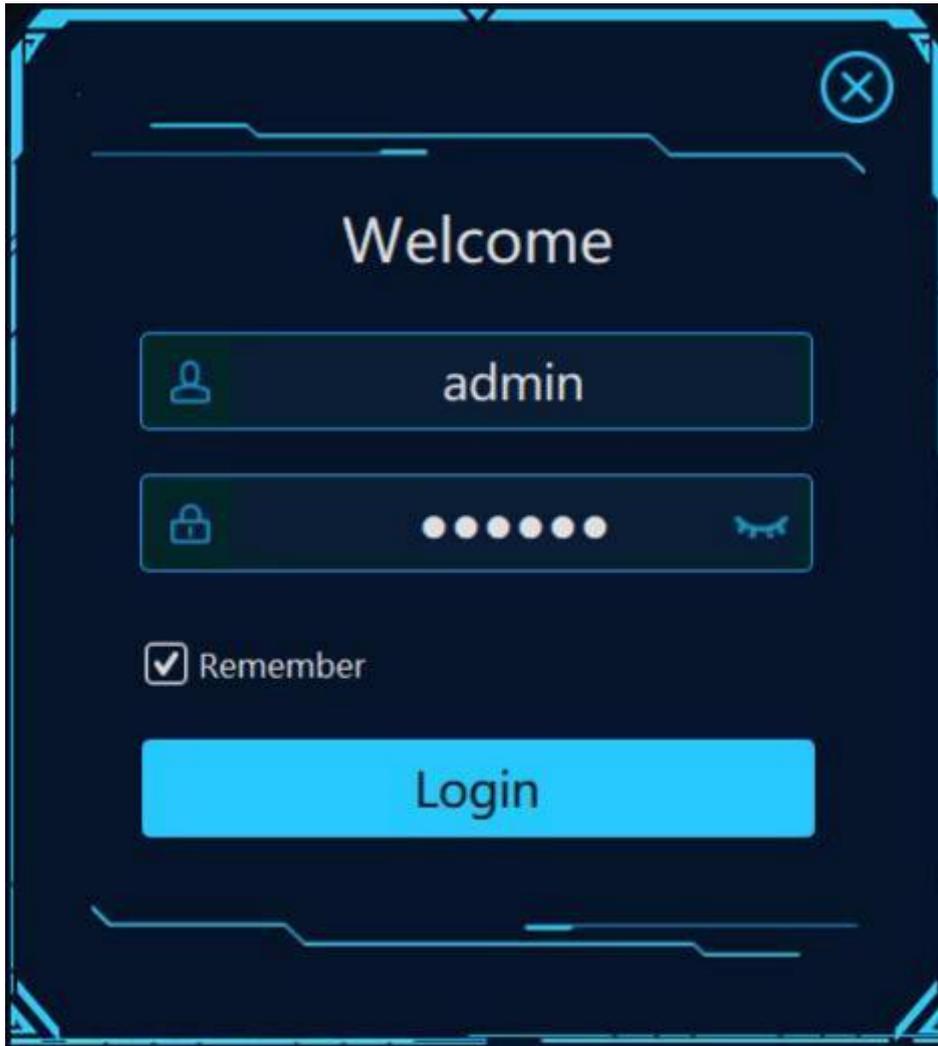
Double-click the installation package, select the installation language, and then follow the prompts to install the software:



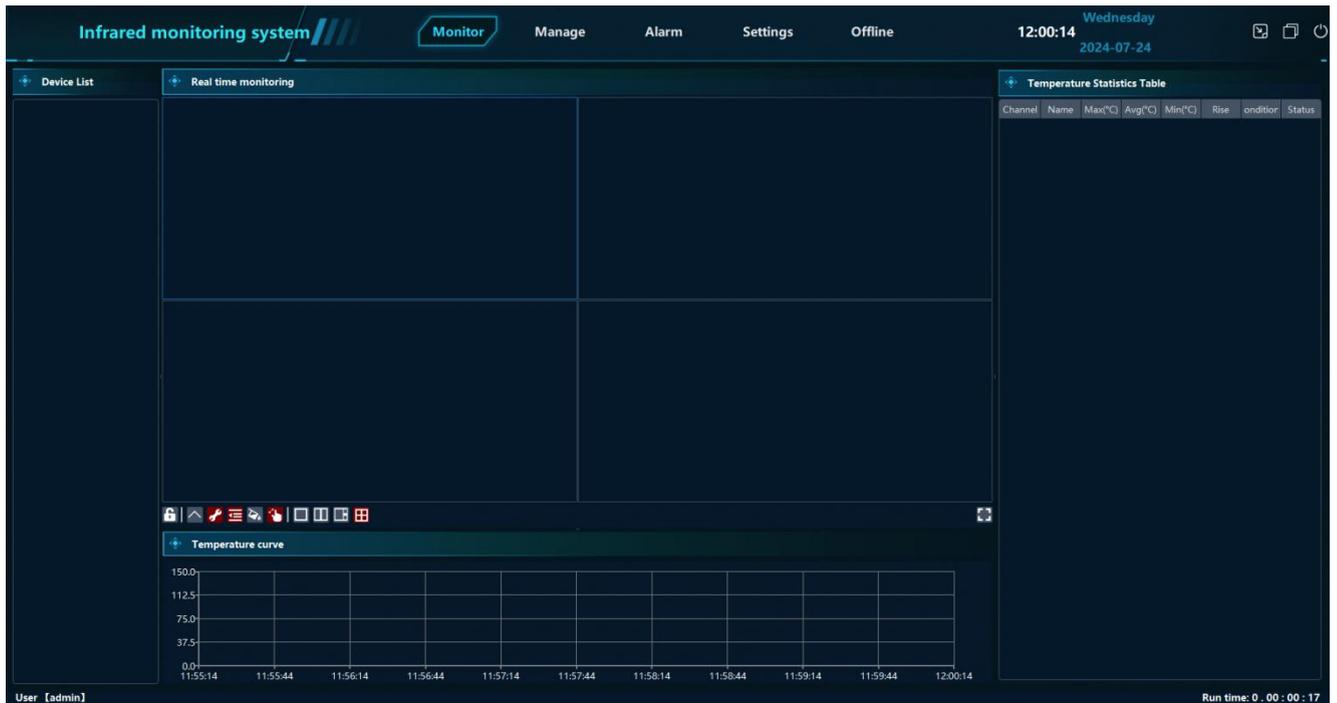
## 2. Running the software

### 1 Interface profile

After double-click the program to run, the login interface will pop up first (the software will configure an admin account by default, and please request the password from the supplier), and the interface below is shown below:



After successful login, the software running interface is displayed as follows:



five main function buttons on the software, which are:

Real-time monitoring: the software operation interface displayed by default;

Equipment management: discover equipment and add equipment;

Alarm center: record the object alarm information;

System configuration: It is used for system configuration, user management, and version information query.

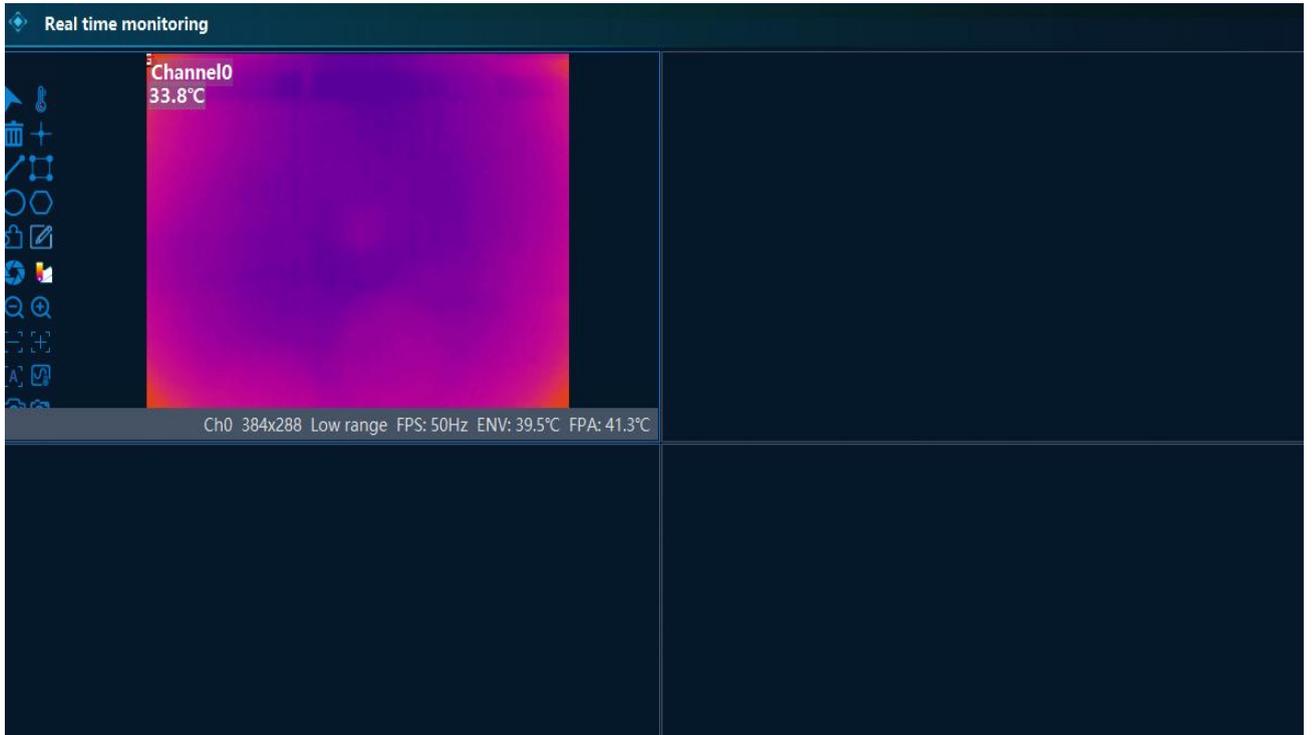
Offline analysis: For offline analysis of images and videos

## 3、 Direction for use

### 1 Real time monitoring

#### 1.1 Real-time monitoring diagram

After the device is successfully connected, the infrared video will be displayed in the instant monitoring map.



Below is the toolbar for the layout and common operation settings, defined as follows:



The above tool buttons function from left to right as follows:

Lock: lock / unlock the real-time monitoring diagram interface, after locking, the object editing operation cannot be performed, the right button failure;

Lock toolbar: after selected, this toolbar will be fixed display, after cancellation, the mouse moves to this area display, automatically disappear after 5s display;

Image toolbar: Display / hide the image toolbar;

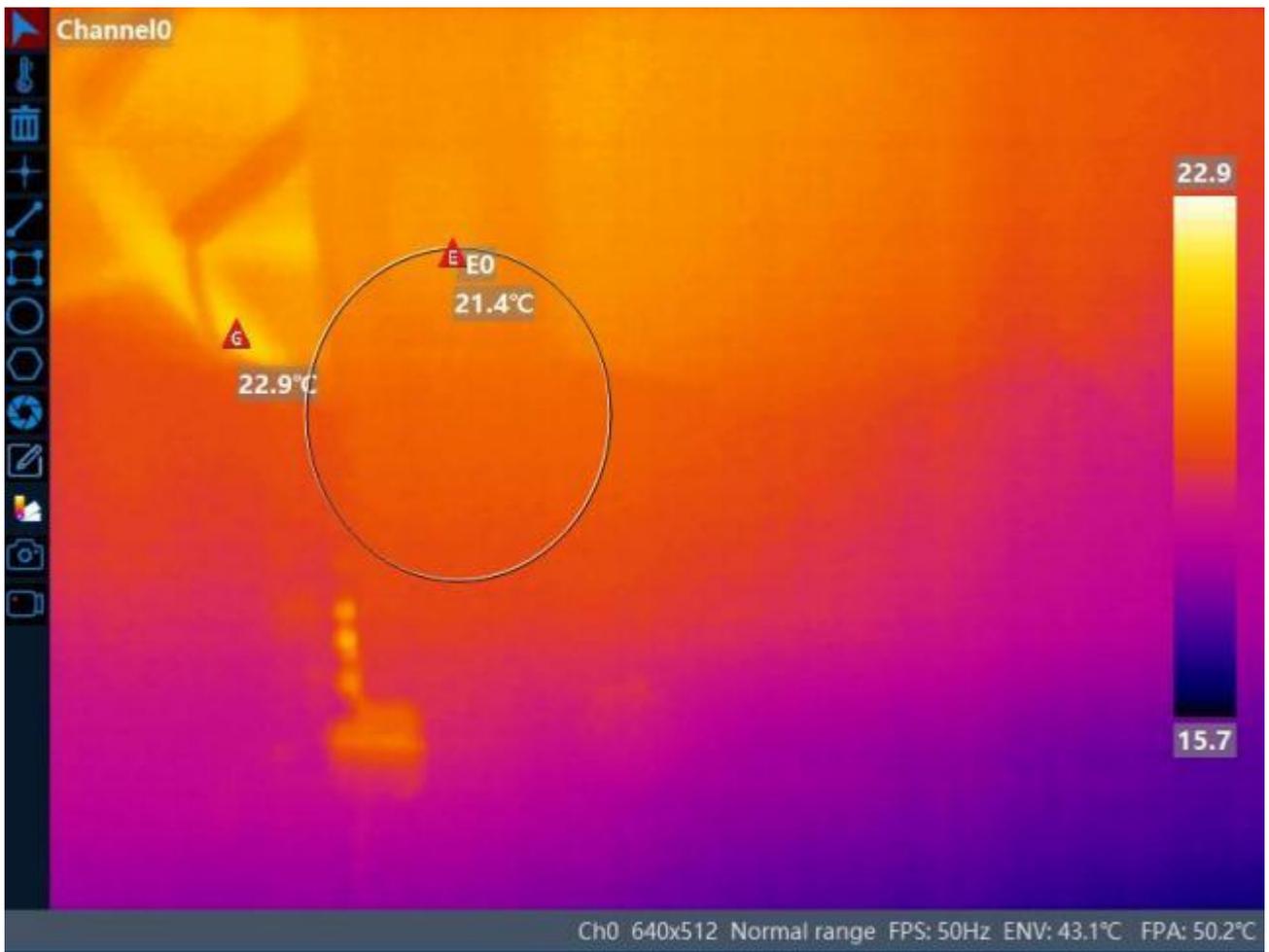
Image status bar: Show / hide the image status bar;

Image palette: Display / hide the image palette;

Image stretch: When selected, the image is filled with the window, and when cancelled, the image is displayed in scale;

Layout adjustment: window layout adjustment

To the left of the video is the image toolbar, as shown below.





: Mouse temperature measurement



: Delete all of the objects



: Add a point



: Add a line



: Add a rectangular



: Add a circle



: add polygon



: FFC



: Image parameter settings



: grab photos

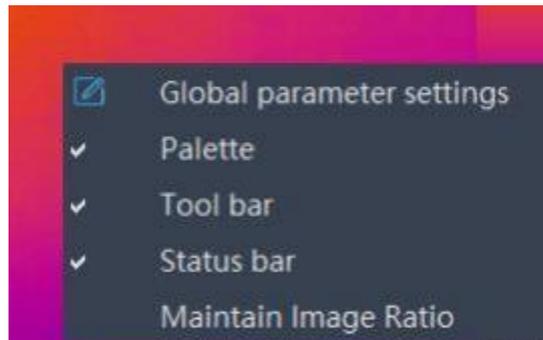


: Palette selection

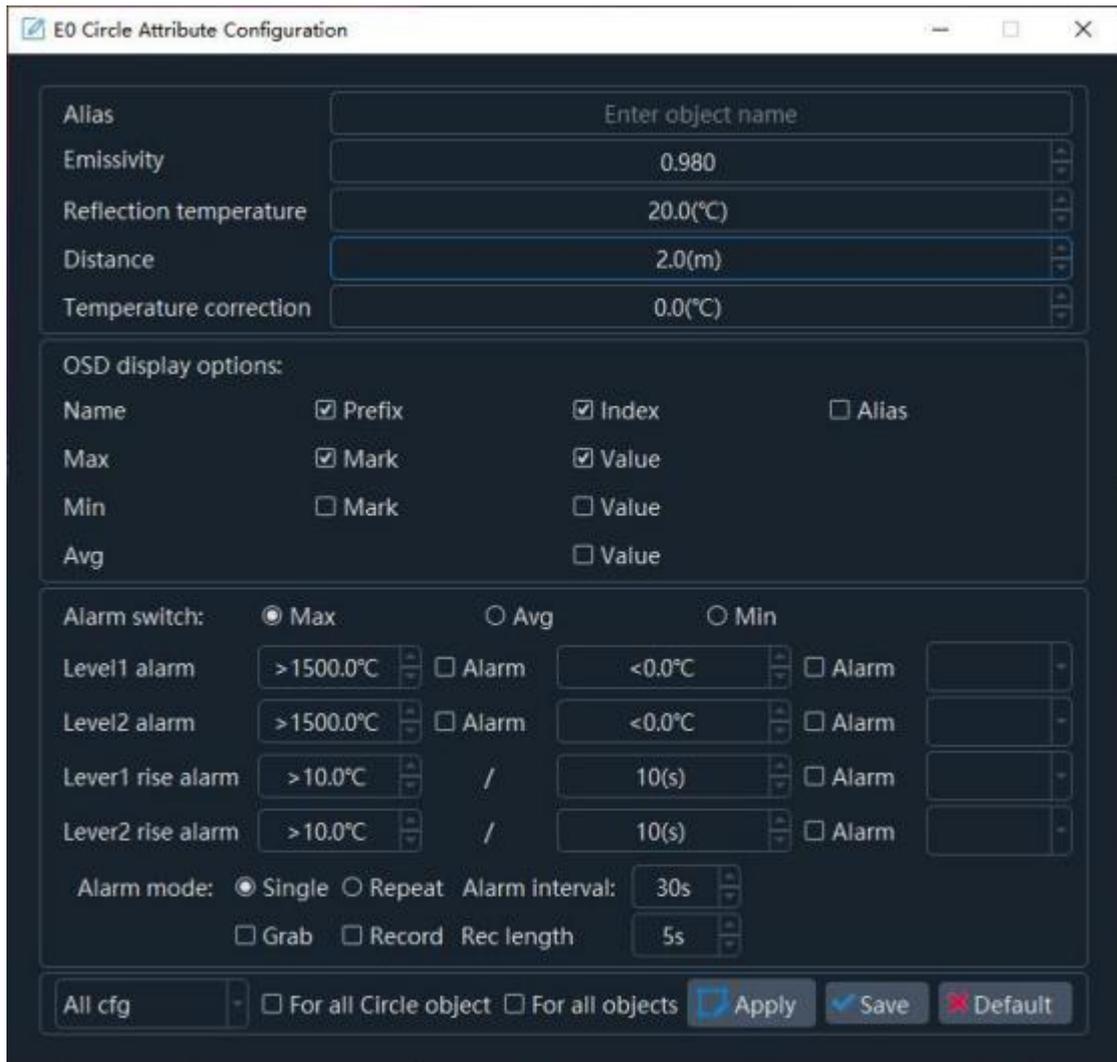


: Record the gev

At the bottom of the video is the camera status information. Click the right mouse button on the image to display or hide part of the information:



After the middle temperature measurement object is selected, click the right button to edit the properties of the temperature measurement object. Take the parameter line of the rotary kiln as an example:



Alias: Object name

Radirate: for temperature correction according to the radiation rate of the measured object

Reflectance temperature: for temperature correction, fill in the current ambient temperature

Distance: Distance for temperature correction to fill in the target

Temperature correction: For temperature correction, fill in the temperature value to be corrected

OSD Display options: To display or hide related options

Alarm switch: default for the maximum temperature alarm, alarm can set two levels of alarm, set according to the need

Alarm mode: single: when the alarm condition is detected, an alarm will be triggered;

Repetition: When the alarm condition is detected from never satisfied to satisfied, an alarm will be triggered. If the condition is always met, the repeated alarm will be conducted at a certain interval.

Alarm catch picture: save a jpg image when alarming

Alarm video: record a gcv video during an alarm

I0: When using moxa I0 module, I0 can be associated, when the alarm condition is met, I0 is closed, when not satisfied, I0 is disconnected.

Apply to all rectangular configurations: you can quickly apply the selected configurations to other objects of the same type;

Apply to all configurations: you can quickly apply the selected configuration to all other objects ;

## 1.2 Temperature statistical table

Display the highest temperature, average temperature and minimum mild alarm warning of each object of temperature measurement in real time.

Channel	Name	Max(°C)	Avg(°C)	Min(°C)	Rise	Conditions	Status
Ch0	Global	22.2	19.2	15.5	-0.0°C/10s	-	
	E0	20.9	20.1	19.3	0.2°C/10s	-	

When there is an alarm, the alarm diagram of the corresponding temperature measurement object is yellow (primary alarm) or red (secondary alarm), and the alarm is restored to green after the alarm disappears.

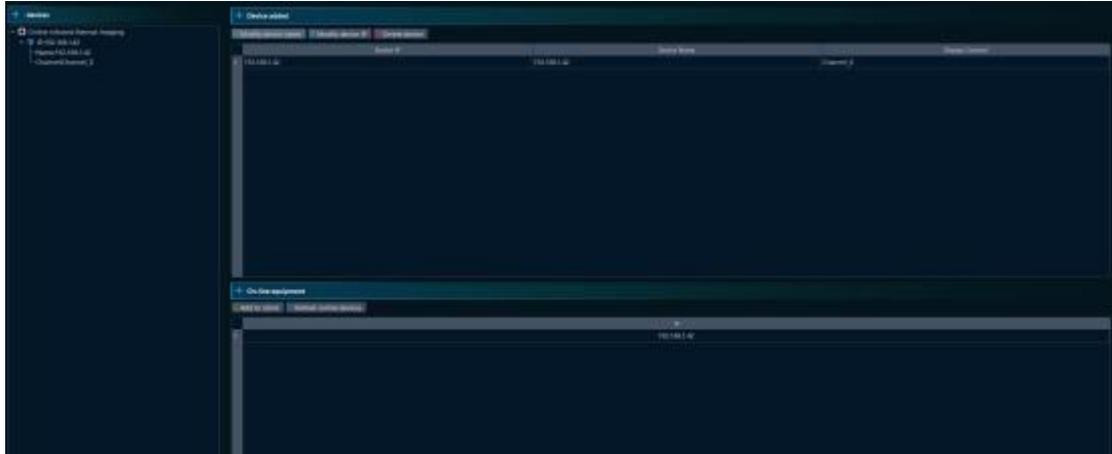
## 1.3 List of equipment

Displays the currently added camera and channels.



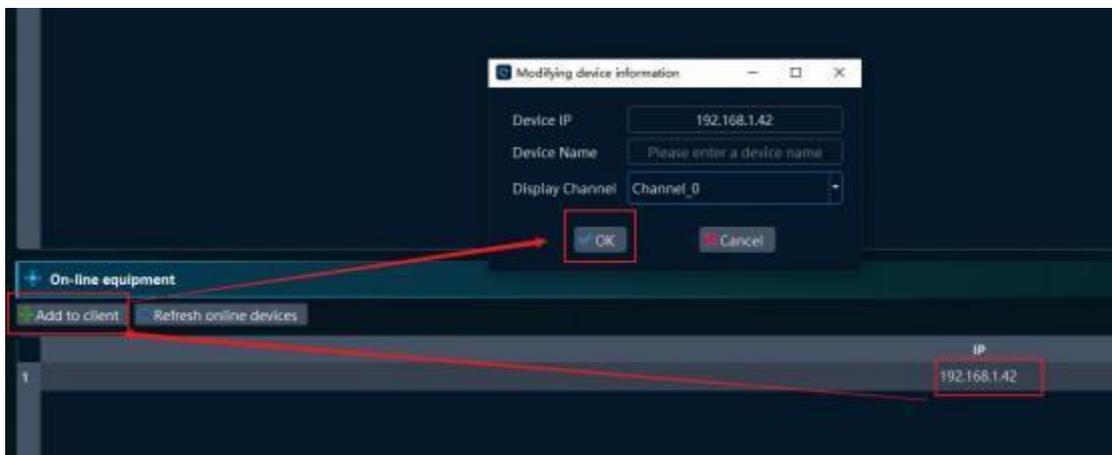
Select the IP, and the point can replace the channel of the camera.

## 2 device management



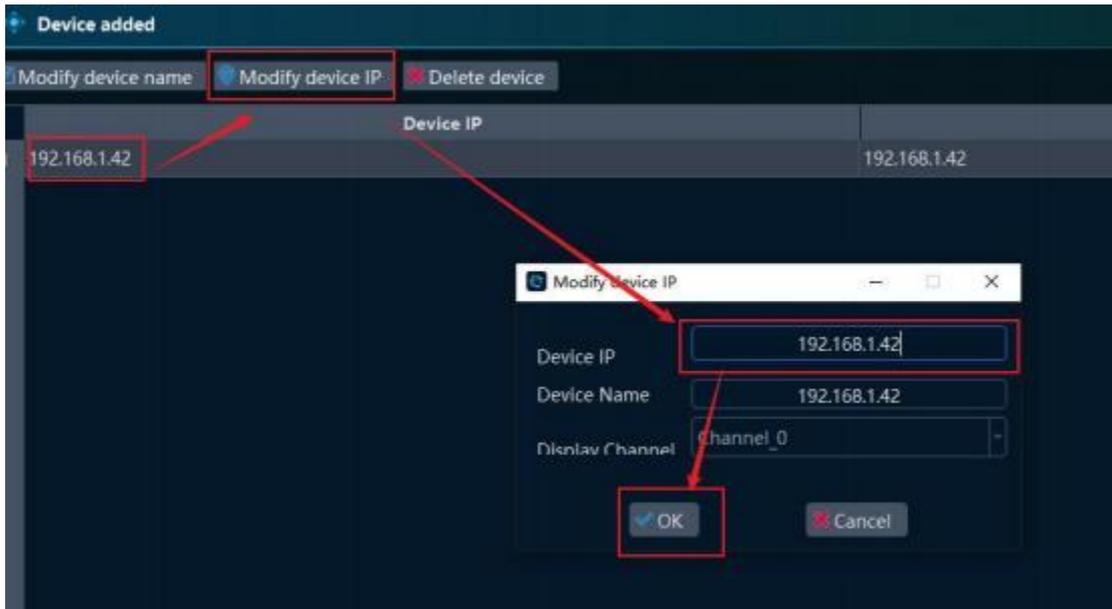
### 2.1 Add equipment

The software monitors the online device in real time, and shows in the online device list, select the current online device, click "Add to the client", add when you need to add a name to the device, the default name is the device IP.



### 2.2 Modify the device IP

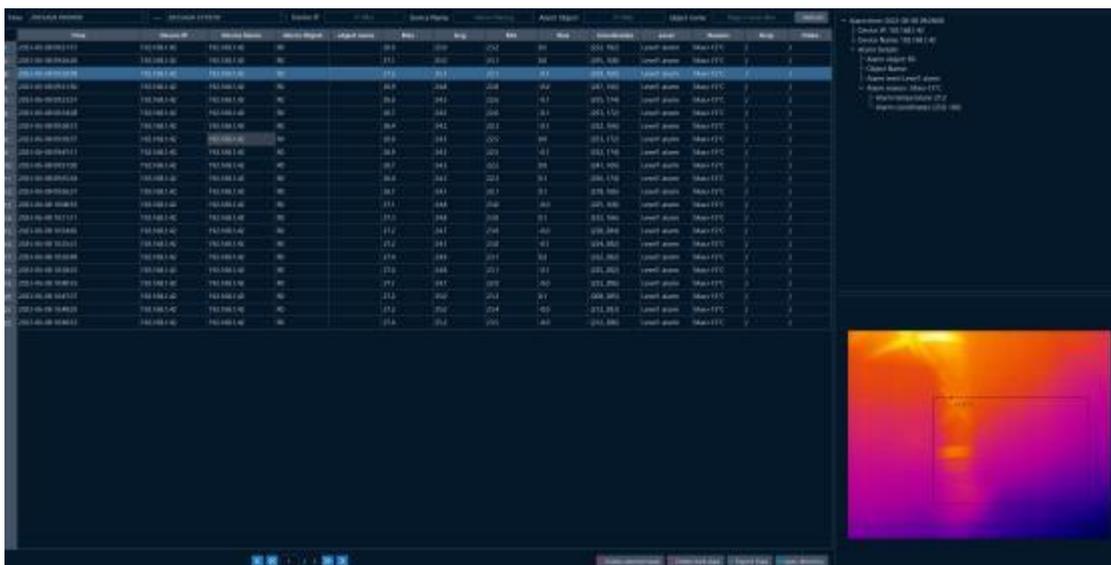
In the device management interface, you can modify the device IP (note: the device must be successfully connected before modifying the IP).



If you modify the network segment of the camera (for example from 192.168.10.11) to 192.168, change the local link IP of the computer to the same network segment to connect the camera normally. After changing the IP, click "Refresh the online device" to see whether the change is successful.

### 3 The alarm center

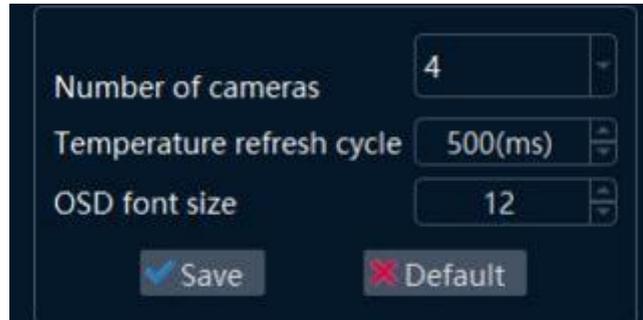
When an alarm is detected, it will be recorded to the alarm center. Click on the alarm center to see these records.



The alarm center can be set to filter, and the table results can be exported in csv format.

## 4 System Settings

### 4.1 System Settings



A screenshot of a system settings interface with a dark background. It features three rows of settings, each with a label and a value field. The first row is 'Number of cameras' with the value '4'. The second row is 'Temperature refresh cycle' with the value '500(ms)'. The third row is 'OSD font size' with the value '12'. At the bottom, there are two buttons: 'Save' with a blue checkmark icon and 'Default' with a red 'X' icon.

Number of cameras: select the number of cameras according to the actual situation ;

Temperature refresh period: the refresh frequency of the interface temperature ;

OSD font size: Select the font size of OSD.

### 4.2 Communication Settings



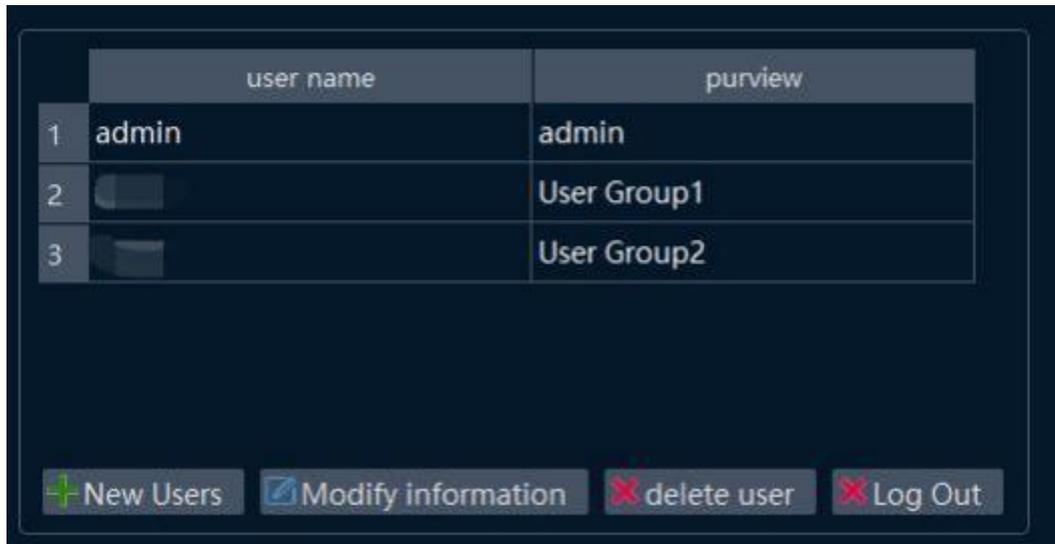
A screenshot of a communication settings interface with a dark background. It starts with a checkbox labeled 'MOXA enable' which is currently unchecked. Below this are two input fields: 'MOXA IP:' containing the value '192.168.1.9' and 'MOXA Port:' containing the value '502'. At the bottom, there are two buttons: 'Save' with a blue checkmark icon and 'Default' with a red 'X' icon.

MOXA enables: whether to use the MOXA module;

MOXA IP: Fill in the module IP address ;

MOXA Port: Fill in the module communication port.

## 4.3 User management



	user name	purview
1	admin	admin
2		User Group1
3		User Group2

Buttons: + New Users, Modify information, X delete user, X Log Out

The software configured an admin account by default, and the admin account can increase or delete users.

Account rights are administrator, user group 1 and user group 2. Permissions are slightly different:

Administrator: can create and delete the administrator, administrator, user group 1 and user group 2 accounts, can change the account password, have full control over the software;

User group 1: cannot create and delete the account, can only modify their account password, and have full control over the software;

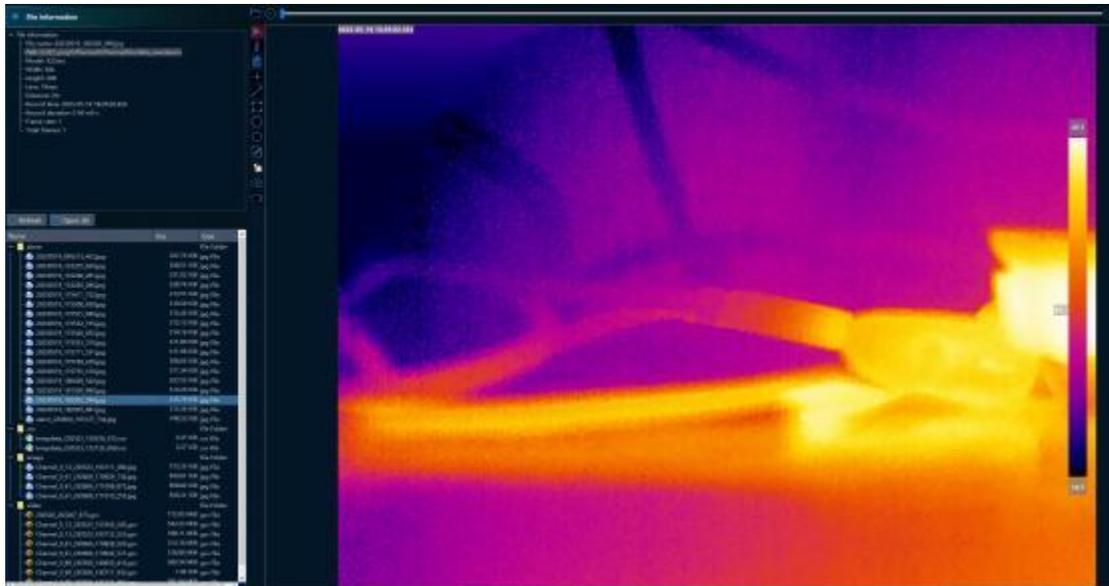
User Group 2: Can not create and delete the account, can only modify their own account password, can only view the software, can not modify the Settings or delete the data;

## 4.4 Version information



## 5 Offline analysis

Offline analysis can turn on the recorded GCV video and jpeg images and analyze the temperature.



Above is the playback control toolbar:



Functions from left to right are:



: Open the file



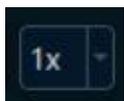
: Play / pause



: Current frame/total frame

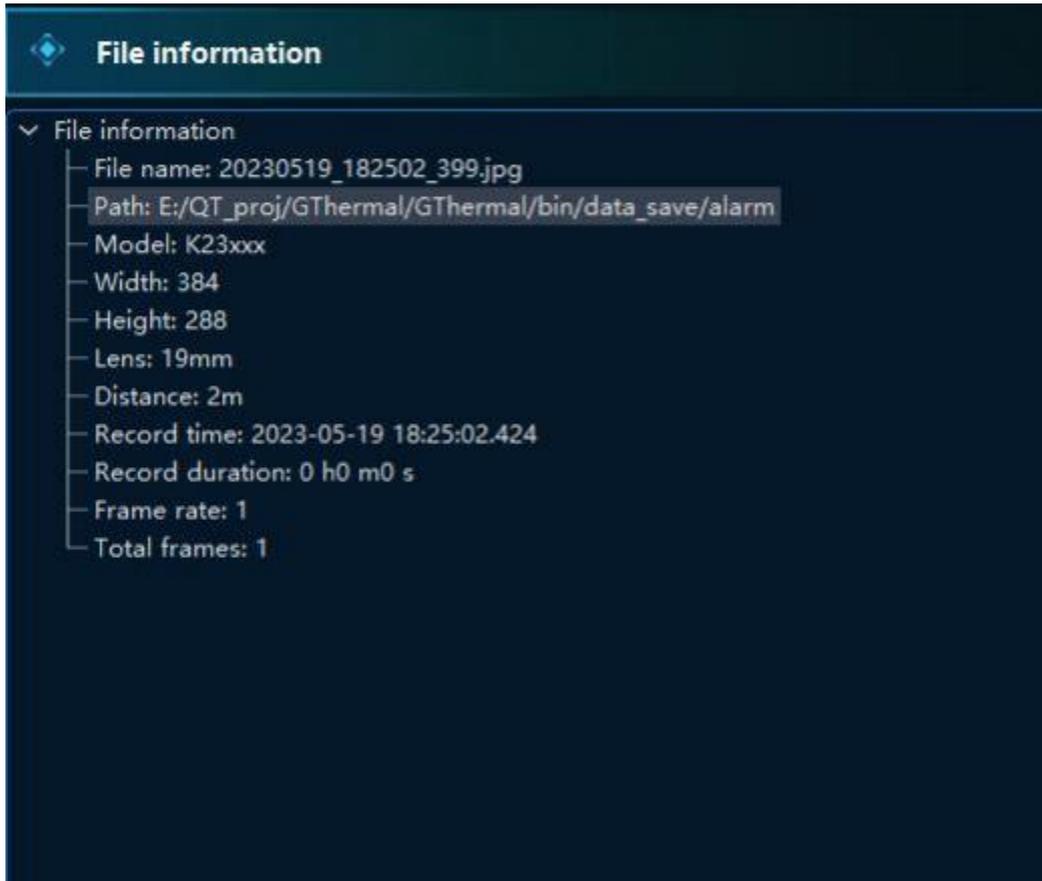


: Loop Playback

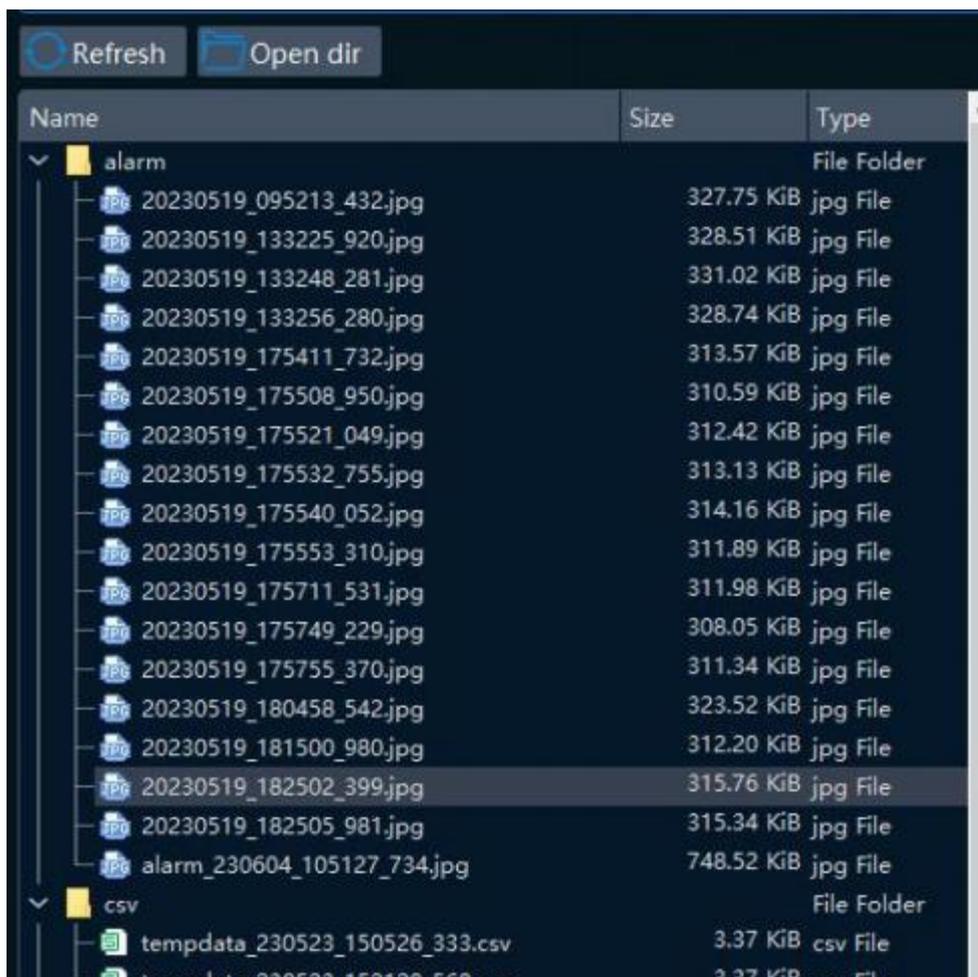


: Double speed

The upper left side is the playback file information:



The lower left side is the storage directory, in the storage directory, you can directly double-click to open the selected file.



## 4. Common faults and solutions

phenomenon	Possible cause	solve
The software does not detect device IP; IP is detected but no image	1、 The computer IP and the device IP are not in the same network segment	1、 Modify the computer IP network segment to be consistent with the device IP and different from the device IP 2、 Turn off the computer firewall or let the firewall allow programs to

after connection	<ul style="list-style-type: none"> <li>2、 Computer firewall block</li> </ul>	<ul style="list-style-type: none"> <li>pass</li> <li>3、 Camera hardware failure, contact the supplier for remote troubleshooting</li> </ul>
Software open reported exception error	<ul style="list-style-type: none"> <li>1、 The computer is missing from the library files</li> </ul>	<ul style="list-style-type: none"> <li>1、 Contact the supplier for remote screening</li> </ul>
The camera is powered up and directly connected to the computer network cable, and the computer network connection shows a red fork	<ul style="list-style-type: none"> <li>1、 Network cable connection problem</li> <li>2、 Network speed does not match</li> <li>3、 Computer network port failure</li> </ul>	<ul style="list-style-type: none"> <li>1、 Replace the network cable</li> <li>2、 The equipment is gigabit network card, the corresponding computer needs to adapt or also gigabit</li> <li>3、 Check the computer network port</li> <li>4、 For K31, K26H, K26H2, K41 model equipment need to open the network card giant frame function</li> </ul>
Image lag	<ul style="list-style-type: none"> <li>1、 network problem</li> <li>2、 Insufficient bandwidth</li> <li>3、 The computer configuration is just too low</li> </ul>	<ul style="list-style-type: none"> <li>1、 Check whether the network cable is normal</li> <li>2、 Check the switch, the computer network card is gigabit, if 100 megabytes, the frame rate</li> <li>3、 Replace computer (recommended i7 CPU, 8 Gb memory, Gigabit network and above)</li> </ul>